Social Media Disclaimer and Comment Policy

The following Disclaimer/Policy applies to the use of Hardy County Commission Social Media sites.

Hardy County Commission Social Media Disclaimer/Policy:

Purpose:

The purpose of Hardy County Commission participation in social media is to enhance communication, collaboration, information exchange and transparency from the County to its residents. Hardy County Commission uses social media to engage and educate residents, to learn about needs and concerns, to contribute to relevant conversations, and to promote County programs and services.

Information Accuracy:

Despite efforts to keep County provided information timely and accurate, users should be aware that the information available through Hardy County Commission social media accounts may not be timely, accurate, or complete.

Third-party comments and/or posts expressed on this site do not reflect the opinions or positions of the Hardy County Commission of West Virginia, or its officers, agents, affiliates, or employees nor does Hardy County Commission guarantee the accuracy of such information posted by members of the public.

Furthermore, publication of a comment or post does not imply endorsement of or agreement by the County of Hardy, nor do such comments reflect the opinions or policies of the Hardy County Commission.

Monitoring:

The County considers its social media accounts to be moderated, limited discussion sites and not public forums. While Hardy County Commission makes reasonable efforts to monitor and/or moderate comments posted on its social media platforms, Hardy County Commission cannot always respond, nor may it be able to respond in a timely manner. Hardy County Commission will only respond to comments during standard business hours.

Terms of Participation:

Transparent communication of County services and initiatives is important to Hardy County Commission. Since our community includes people of all ages and backgrounds, this disclaimer is intended to ensure that all posted comments are appropriate for all ages; courteous and

respectful of others; and related to matters, activities, programs, policies, or operations relevant to Hardy County. Therefore, anyone who posts a comment or post to a Hardy County Commission social media site must agree to the following terms of participation:

- Users will treat others with respect.
- Users warrant that they own or have permission to post the information contained in their postings, including but not limited to video, photos, or digital reproductions and that the posting does not infringe on personal rights, a copyright or trademark.
- Users of this site do not retain any rights over their postings. Postings are intended for public view, and any personal information posted constitutes a waiver of any rights to privacy or confidentiality.
- Users must comply with any and all terms or statements of use of specific third-party services (i.e. Facebook, Twitter, and Instagram). Hardy County Commission reserves the right to report any violation to the specific service in accordance with the policies to the third-party service.

Prohibited Comments/Posts:

While a comment/post will not be removed based on a person's or third-party's opinion or viewpoint, the below (including but not limited to) types of comments/posts are prohibited on Hardy County Commission social media sites and are subject to removal by the County:

- Posts and comments that contain language that is considered defamatory, offensive, threatening and/or harassing.
- Posts or comments that target or disparage any race, creed, color, age, religion, gender, marital status, status with regards to public assistance, national origin, physical or mental disability, sexual orientation or content otherwise deemed inappropriate.
- Posts or comments that are obscene or possess sexual content or links to obscene or sexual content.
- Posts and comments that are spam, contain a virus or include links to other sites.
- Posts and comments not related to the original topic or clearly off topic, including random or unintelligible comments.
- Posts and comments that are in violation of any federal, state or local law, or advocate illegal activity.
- Posts and comments that promote particular services, products, or political organizations.

- Political comments or posts promoting, opposing, or advertising any person campaigning for election to a political office or promoting or opposing ballot propositions.
- Posts and comments that infringe on copyrights or trademarks unless posted with the copyright holder's consent.
- Post or comments with personally identifiable information, including but not limited to, Social Security Numbers, home or business addresses, e-mail addresses, or phone numbers.
- Posts or comments with solicitations, solicitations of funds or advertisements, including promotion or endorsement of any financial, commercial, or non-governmental agency; as well as, solicitations to commit, or speech integral to, criminal conduct.
- Defamation (libel/slander)
- Fraud
- Posts or comments that contain information that could compromise the safety or security of the public, public officials, Hardy County employees, or public systems.
- Posts or comments that include content that could compromise an ongoing investigation, and police tactics.
- Posts or comments with content that could violate the legal ownership interest of any other party. Intellectual property or proprietary information posted without the permission or approval of the owner, including copyrighted or trademarked images or graphics and images not owned by the user.
- Posts or comments that contain viruses or similar harmful programs, including spam and similar content.
- Posts or comments that include embedded links to external websites or applications
- Posts and Comments of a troll and/or automatic software programs such as bot accounts.

Removal of Comments and Social Media Users:

Noncompliance with the Social Media Policy will cause the comment, post or link to be deleted. Hardy County Commission may, at its discretion, turn any posts or comments or links over to proper law enforcement authorities. After deletion of a comment, Hardy County Commission social media administrator(s) will provide notice to users who violate the County's Social Media Policy through the respective social media-messaging tool and/or email address, if provided. Within the notice, Hardy County Commission social media administrator(s) will provide:

- o A digital link to its Social Media Policy
- o Reasoning for the deletion of the user's comment(s)
- o Notice of access denial if violation of the policy occurs again.

Hardy County Commission reserves the right to deny access to the County's social media sites for any individual who continues to violate Hardy County Commission's Social Media Policy following at least one notice to the user that inappropriate content has been deleted by the County. Hardy County Commission reserves the right to delete any and all posts at any time.

Responsibility of Content:

No communications or requests to Hardy County Commission through social media shall be deemed to constitute legal or official notice for any purpose.

Liability:

Hardy County Commission expressly disclaims liability for any viruses or other contamination of a user's computer system or other devices used to access Hardy County Commission social media platforms.

Hardy County Commission does not guarantee or warrant that any information posted by users on this site is correct. Hardy County Commission disclaims any responsibility or liability for any misstatement and/or misunderstanding on the part of the users.

Hardy County Commission expressly disclaims liability for actions or decisions taken or not taken based on any or all contents of its social media sites. Hardy County Commission disclaims any liability whatsoever for any loss (directly or indirectly) or damage(s) resulting from reliance on any such information. To the best of the County's knowledge, the content was correct at the time of publishing. Interested parties should rely only upon their own further direct inquiries with Hardy County Commission before taking any such decisions or actions.

Hardy County Commission Social Media Contact:

If you have any questions concerning the operation of Hardy County Commission's social media sites, please contact the Hardy County Public Information Officer at 304-530-0281.

This policy is subject to change without notice.

This Policy shall be effective from the date of its enactment.

This Policy is read this 3rd day of October, 2023.

This Policy is read and adopted this 3rd day of October, 2023.

HARDY COUNTY COMMISSION:

David J. Workman, President

David S. Fansler, Commissioner

Steven A, Schetrom II, Commissioner

Gounty Clerk

Attest: